



Chugach Management Services, Inc.

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NEW DIMENSIONS SOLUTIONS, LLC
2151 Irving Street
Suite 202
San Francisco, CA 94122

Dear Gentlemen:

I wish to applaud you on your unique GROUT COATING SYSTEM™. Your initiative products are making a big difference on our old ceramic tile bathroom floors in many ways. Your products have turned our old dull tiles and discolored grout lines into stunning new colored grout lines and gorgeous looking shiny tile floors!

The unusually high slip resistance of your SKID SAFE Water Based Sealer/Finish, combined with the fact that we don't need to strip SKID SAFE are amazing advantages, saving Chugach from the high costs of normal floor finish stripping. In my 20 years of supervising floor maintenance, I have never seen a floor finish that performs anything like your SKID SAFE Water Based Sealer/Finish!

In addition to these advantages, we have found that SKID SAFE is not staining, and is looking excellent even under very heavy foot traffic in our bathrooms. Knowing that any dulling of the high shine can be easily restored with a single coat of SKID SAFE is another important benefit as the product is so easy and quick to apply, instead of the costly burnishing procedures required of other finishes.

We clean our floors daily with a neutral cleaner and spray the urinals with a disinfectant which doesn't harm floor finish.

Normally, grout lines in tile bathrooms always become discolored and require special cleaners, which often fail to clean them, so all the grout lines look uniform, plus the extra maintenance costs to perform this task. However, our use of your water based colored Grout Coating has made our old discolored grout lines look like a brand new grout installation! There is no discoloration of the renewed grout lines-whatsoever.

It is a wonderful feature of the Grout Coating to be able to apply it to the entire floor, and not to apply it directly in every grout line, which saves a tremendous amount of time. My employees remarked how pleasant your products are to use, because your products have either very low or no odors when applied. I receive compliments everyday on the excellent way our bathrooms look.

As I am responsible for the condition and maintenance of our 127 bathrooms in the government buildings we service, we are saving a very significant amount of money in maintenance costs as a direct result of using your fabulous GROUT COATING SYSTEM TM in all 127 bathrooms. Our old bathroom floors now look brand new!

We examined many options to renew our bathrooms from replacing the tile to various other products. Replacing the tile floor would have been not only costly, but left us with the same old maintenance problems and costs. Other products only addressed some issues and none on a long-term basis.

Your GROUT COATING SYSTEM TM does indeed solve ALL of the appearance and maintenance concerns and does so far lower cost than any other method we could find.

I highly recommend your firm and your wonderful GROUT COATING SYSTEM TM which you manufacture to all who want to create and keep their bathroom tile and grout lines looking wonderful-all the time-and save money, too!

Sincerely,

Larry V. Carter
Custodial Manager
Chugach Management